

Hillside Manor Rehabilitation & Extended Care Center (HMR&ECC)
182-15 Hillside Avenue - Jamaica Estates, NY 11432

COVID 19 Pandemic Recovery and Facility Status

HMR&ECC is a 400-bed skilled nursing facility, independently owned and operated in the Jamaica Estates, Queens area of New York City, since 1975. We have earned the reputation as a provider of excellent resident care and services for individuals in need of short-term rehabilitation after an acute care hospital stay and for residents in need of long-term care services. We are 5-star rated by CMS.

We have accomplished 5 consecutive deficiency free New York State Department of Health surveys/inspections since 2014, which reinforces our organization commitment to quality of care for our residents.

COVID 19 Pandemic Recovery Accomplishments:

- Our facility's living environment is very safe.
- Our facility has been COVID 19 free since April 2021 (Residents and Staff)
- Our facility has a robust COVID 19 onsite vaccination program for all consenting residents and staff.
- Our current COVID 19 vaccination rates are much higher than most of our peer skilled nursing facilities
Residents – 88% Staff – 81%
- All new resident admissions to the Short-Term Rehabilitation Unit are placed in a single room for safety and monitoring precautions.
- All **Fully Vaccinated** New Resident admissions are able to utilize the Rehabilitation gym and have visitors.
- Our Short-Term Rehabilitation Units offer **FREE** cable television, Wi-Fi, and telephone.
- Our facility is open for family visitation. All visits must be pre-scheduled. Visitation is currently permitted in the main floor lounge area and our outdoor garden patio, 7 days per week. We hope to reopen visitation on the resident units soon.
- All **Unvaccinated** facility staff, physicians, and onsite medical contractors are COVID tested once per month, as per current New York State Department of Health regulations.
- Our facility has a full supply of Personal Protective Equipment (PPE) for a minimum of 60 days. This includes N-95s, facemasks, face shields, gloves and isolation gowns.
- Our facility staff are continuously trained on Infection Control Protocols and proper sanitation techniques. This is a **High Priority** for us in providing a very safe living and working environment for residents and staff.
- Residents are permitted to go out on a day pass into the community, accompanied by family members, according to current facility protocols.
- Our facility has a full array of Recreational activities provided on all resident units 7 days per week.
- Our facility has multiple computer tablets that are utilized for Facetime /Virtual Visits with resident family/friends who are unable to visit onsite.
- Beautician and Barber services are available onsite weekly to meet the personal grooming needs of our residents.

Please visit our website, www.hillsidemanorrehab.com, follow us on social media, or call 718-291-8200 for more information.



Hillside Manor Rehab



@Hillsidemanorrehab

AS ALWAYS, WE ARE COMMITTED TO THE HEALTH AND SAFETY OF OUR RESIDENTS AND STAFF AND LOOK FORWARD TO CONTINUING OUR 46+ YEARS OF QUALITY CARE SERVICES PROVIDED TO THE COMMUNITY.