

**HILLSIDE MANOR REHABILITATION AND EXTENDED CARE CENTER, LLC**

June 14, 2021

Dear Resident, Resident Representative, Family Member:

I hope all is well with you and your family. The purpose of this letter is to inform you of a newly enacted New York State law entitled Caregiving and Compassionate Caregiving Visitors in Nursing Homes which goes into effect on June 14, 2021. This law was enacted to ensure that all long term care residents' mental, physical and social well-being is maintained, especially during a public health emergency.

Personal Caregiving Visitor (PCV) is defined as a family member, close friend, or legal guardian of a resident designated by such resident's lawful representative, to assist with personal caregiving or compassionate caregiving for the resident despite a public health emergency. Residents can appoint up to two essential caregiving visitors.

Enclosed you will find a Personal Compassionate Caregiving Visitation Fact Sheet and a Designated Individual (s) form. The form needs to be completed and returned to the following as soon as possible:

Ms. Diane Bianculli, Administrative Assistant  
Hillside Manor Rehabilitation and Extended Care Center  
182-15 Hillside Avenue  
Jamaica Estates, NY 11432

If you have any questions, please contact the Social Work Department, 718-291-8200, extension 2291.

Thank you.

# Hillside Manor Rehabilitation and Extended Care Center

## Personal and Compassionate Caregiving Visitation Simplified

**Goal:** To prevent emotional and social isolation **Compassionate Caregiving**

### **Visitation**

- Occurs at all times, notwithstanding general visitation restrictions
- Provided in anticipation of the end of the resident's life or in the instance of significant mental, physical, or social decline or crisis.

### **Personal Caregiving and Compassionate Caregiving Visitation**

- **Personal Caregiving Visitor:** a family member, close friend, or legal guardian of a resident designated by such resident, or such resident's lawful representative, to assist with personal caregiving or compassionate caregiving for the resident.
- Personal caregiving visitation may be subject to certain limitations
  - Increased local infection rates
  - Temporary inadequate staff capacity
  - Acute emergency situation (e.g., loss of an essential service)
  - Personal caregiver poses a threat to the safety and well-being of the resident or any resident or personnel in the facility.
- Resident and/or designated healthcare representative to elect individuals to provide personal caregiving and/or compassionate caregiving visits — no more than 2 visitors)
- Can have no more than 2 visitors at a time
- Facility to determine frequency and duration of visits
- If there's a roommate, coordinate visits so each resident has adequate privacy and space to receive care
- Health and temperature screening to be done before entering beyond lobby area
- Infection control protocols to be followed (PPE as necessary, maintaining social distancing except when providing personal care)
- Facility reserves the right to temporarily suspend, limit, or prohibit personal caregiving visitors to protect the health, safety, and welfare of residents in certain situations (refer to P & P)
- The facility has the right to refuse access to or remove from the premises any personal and/or compassionate caregiving visitor who is causing or reasonably likely to cause physical injury to any facility resident or personnel.

### **REFERENCE:**

NYSDOH (6/1/2021). Personal Caregiving and Compassionate Caregiving Visitors in Nursing Homes and Adult Care Facilities.

<https://regs.health.ny.gov/sites/default/files/regulation.s/Personal%20Caregiving%20and%20Compassionate%20Caregiving%20Visitors%20in%20Nursing%20Homes%20and%20Adult%20Care%20Facilities.pdf>

les/pdf/lemerg.ency

regulation.s/Personal%20Caregiving%20and%20Compassionate%20Caregiving%20Visitors%20in%20Nursing%20Homes%20and%20Adult%20Care%20Facilities.pdf

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## DESIGNATED PERSONAL and COMPASSIONATE CAREGIVERS

The New York State Department of Health has issued regulations for personal and compassionate caregiving visitation in nursing homes during a declared public health emergency. These regulations allow a resident and/or their designated healthcare representative to choose up to two persons they would like to assist with personal or compassionate caregiving when visitation is otherwise restricted. The caregiver may be a family member, friend, or a legal guardian.

**Personal Caregiving:** care and support of a resident to benefit such resident's mental, physical, or social well-being.

**Compassionate Caregiving:** personal caregiving provided in anticipation of the end of the resident's life or in the instance of significant mental, physical, or social decline or crisis.

I, or my designated healthcare representative would like the following person(s) to be my personal and/or compassionate caregiver, even in the event that I no longer have decision-making capacity. I and/or my designated healthcare representative understand that my personal and/or compassionated caregiving visitors can be changed at any time.

Resident's Name:

Room #:

Date:

Resident's Representative (if applicable):

I designate the following individual(s) to be my personal and/or compassionate caregiver visitor:

(1) \_\_\_\_\_

(2) \_\_\_\_\_

I do not wish to designate a personal or compassionate caregiver visitor(s) at this time.

\_\_\_\_\_  
Resident or Resident Representative Signature

\_\_\_\_\_  
Date

\_\_\_\_\_

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Facility's Representative Signature

Date

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Facility's Representative Signature

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Date

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Facility's Representative Signature

Date